

Accommodation Rules

Dear guests, welcome to the apartment house Solna Apartments (accommodation facility) of the company Solna (accommodation provider) and we wish you a pleasant stay. Please follow the following accommodation rules during your stay. Where necessary, the accommodation manager will be available in the house to answer any of your questions (**Tel.: +420 702 045 823**).

I. Accommodation of the guest

1. The Accommodation Rules shall apply to the temporary accommodation of guests in the accommodation provider's accommodation facility.
2. The accommodation provider may accommodate only a guest who is properly registered and presents his own identity card, passport or any other valid identification document to the accommodation manager or authorized worker immediately upon his arrival. Based on these documents, the guest will be entered in the guest register, in the case of a foreigner the guest will be reported to the aliens' police.
3. The guest will receive the key to the apartment (two keys if needed) which is from the entrance door to the accommodation facility and also to the corresponding apartment.
4. The guest is obliged to vacate the room by 11.00 a.m. of the last day of accommodation. The check-in time is possible from 2 p.m. on the check-in day.
5. The Accommodation Rules are kept and are available in the manager's office on the ground floor of the accommodation facility and also in each apartment.

II. Price conditions and accommodation services

1. The prices of services provided in the Apartment House Solna include the use of the leased apartment and other standard services associated with accommodation and referred to in these Accommodation Rules.
2. The guest is required to pay for the accommodation in accordance with the valid price list of the accommodation facility.

III. Guest's rights and obligations

1. Apartments may only be used to accommodate properly registered guests and in accordance with these Accommodation Rules.
2. The guest must not relocate any furnishings, perform repairs and interventions in the electrical power network or other installations.
3. The guest is obliged to turn the lights off and hand the key(s) over at the accommodation operator's office or at a place designated for that purpose when leaving the room.
4. The use of the accommodation facility is permitted to persons not afflicted with infectious diseases.
5. Upon his first arrival in the apartment the guest shall check that the apartment is free of defects. The defects found shall be immediately reported to the accommodation provider at the manager's office.
6. The guest shall always lock his apartment as soon as he leaves it. The accommodation provider shall not be responsible for the loss or damage of the guest's belongings left in his apartment to which he has obtained a key to lock it. The guest is responsible for any damage sustained to the apartment's furnishings and installations during the period of his accommodation in the apartment.
7. Persons under the influence of alcohol, narcotic and psychotropic substances and persons in quarantine, or those with infectious diseases, are not permitted to enter the apartment.

8. It is forbidden to smoke and make fire in all apartment spaces, in the hallways and in common areas.
9. Guests are not entitled to bring non-accommodated guests into the apartment or to allow them to enter the accommodation provider's premises or to permit a person not duly registered for accommodation in the operator's premises to spend the night there.
10. Pets are not allowed in the operator's premises.
11. Guests are obliged to keep the peace at night from 10.00 p.m. to 6.00 a.m.

IV. Accommodation provider's rights and obligations

1. The accommodation provider, in cooperation with the guest, shall perform compulsory registration of the guest to be accommodated at the accommodation provider.
2. The accommodation provider shall pass the apartments designated for accommodation on the guest in a condition ready for proper use and shall ensure the undisturbed exercise of his rights associated with accommodation.
3. The accommodation provider replaces bed linen, bath towels and towels 1 x a week, or according to the needs of the guest upon his request.
4. The apartment is cleaned by the accommodation provider at least once a week, or upon agreement with the guest.
5. In case of a violation of the regulation provided by the point 8 of the title III (smoking prohibited), a reimbursement of costs related to cleaning and disinfection of a suite will be applied in relation to this violation in the amount of 3,000 CZK (€ 100). This reimbursement may be counted against an advance payment.

V. Final provisions

1. The guest shall be liable for damage caused to the accommodation facility's property under the Civil Code and other regulations in force.
2. The guest shall comply with the provisions of these Accommodation Rules. In case of gross violation, the accommodation facility is entitled to terminate the guest's stay before expiry of the agreed time.
3. Complaints of guests and possible suggestions for improving the accommodation facility are accepted by the provider's accommodation manager.
4. These Accommodation Rules are part of the accommodation agreement between the guest and the accommodation provider and are therefore binding upon both parties.
5. The Accommodation Rules come into effect on 1 April 2015.

The team of the Apartment House Solna wishes you a pleasant and undisturbed stay.